CPSE 710 Ethical and Legal Standards – Fall 2018

Class Meetings: Mondays from 12:30 pm - 3pm in room 343 MCKB Instructor: Timothy B. Smith, PhD Office Location: 237-C MCKB Contact: 801-422-1311 or tbs@byu.edu Office Hours: Tuesday and Thursday 3:10 – 4:30 pm, by appointment

"Cowardice asks the question, 'Is it safe?' Expediency asks the question, 'Is it politic?' Vanity asks the question, 'Is it popular?' But, conscience asks the question, 'Is it right?' And there comes a time when one must take a position that is neither safe, nor politic, nor popular but one must take it because one's conscience tells one that it is right." Martin Luther King Jr.

Overview

This is an advanced course in ethics in counseling psychology. The course will provide students with a solid foundation in ethical, legal, and professional issues faced by psychology students and psychologists. The course will include a significant amount of reading and writing along with experiential activities, a final exam, and group discussion.

Texts and Materials

- 1) APA Ethics Code. Available at: www.apa.org/ethics/code/
- 2) Guidelines for Psychological Practice with Lesbian, Gay, and Bisexual Clients (APA) www.apa.org/pi/lgbt/resources/guidelines.aspx
- 3) Guidelines on Multicultural Education, Training, Research, Practice, & Organizational Change (APA) www.apa.org/pi/oema/resources/policy/multicultural-guideline.pdf
- 4) Guidelines for Psychological Practice with Older Adults (APA) www.apa.org/practice/guidelines/older-adults.pdf
- 5) Guidelines for Psychological Practice with Girls and Women (APA) www.apa.org/practice/guidelines/girls-and-women.pdf
- 6) Guidelines for Assessment of and Intervention with Persons with Disabilities (APA) <u>http://www.apa.org/pi/disability/resources/assessment-disabilities.aspx</u>
- 7) Guidelines for Psychological Practice with Transgender and Gender Nonconforming People (APA) <u>http://www.apa.org/practice/guidelines/transgender.pdf</u>
- 8) Nagy, T. F. (2011). *Thinking critically about ethics*. American Psychological Association.

Learning Outcomes

- 1. Demonstrate retention of the APA ethical codes and relevant laws and scholarship.
- 2. Show mastery of the philosophical foundations of ethical codes and systems.
- 3. Exhibit understanding of pluralistic, multicultural perspectives, and APA guidelines.
- 4. Analyze ethical dilemmas and clinical cases in ways that achieve optimal outcomes by applying the information learned in points 1-3 above.
- 5. Demonstrate self-awareness and enact a personal plan to maintain ethical and legal practices as a counseling psychologist.

Class Discussions

Open discussions enable us to benefit from one another. No one has all the answers, but we all have some important insights to share. A *culture of humility* (Byrd, D.) deliberately cultivates respect for expression of differing points of view by: (1) Knowing your own worldview. (2) Listening to understand the worldview of others. (3) Valuing diversity. (4) Recognizing that "our similarities stabilize us, our differences enrich us, and our unity strengthens us." (5) Beginning conversations on common ground before explaining differences or challenging perspectives. (6) Respecting people enough to disagree with them. Psychologists respectfully oppose, criticize, and even condemn other's positions or behaviors while maintaining full respect for the individual/group and defending his/her expression of opposing views.

Contextual Information

Doctoral students are already intelligent and moral individuals. This course will foster awareness of ethical issues and enhance personal commitments and critical thinking, but the ultimate objective of the course is to make organizations and practices more ethically responsive through your constructive influence. In that spirit, we seek:

1. To use our power and influence to do good. Most ethics classes focus on avoiding misbehavior. We can elevate our aspirations. We can positively influence others.

2. To communicate clearly our reasons for taking certain actions, such as by applying research findings about human reasoning and decision making. The philosopher Hannah Arendt speaks of the "banality of evil," meaning that most often, troubles stem from mundane sources, often a lack of reasoning by otherwise decent people.

3. To work with ethical dilemmas with candor, caring, and courage. We have little difficulty dealing with obviously erroneous decisions. Our toughest ethical decisions often come down to choices between multiple viable options that benefit different parties. Addressing those difficult situations in a way that openly accounts for such issues as personal benefit, power and influence can prevent common ethical failures.

Grade	Percent
А	93% to 100%
A-	90% to 92%
B+	87% to 89%
В	83% to 86%
B-	80% to 82%
C+	77% to 79%
С	73% to 76%
C-	70% to 72%

Grading Scale

Assignment List and Point Breakdown

Client and Professional Advocacy 2% Ethical Dilemma Interview 10% Research Report 10% Personal Ethical Dilemma 5% Personal Ethics Statement 5% first draft, 5% final draft Assigned Readings 14% Weekly Case Analysis 18% Identification of Ethical Dilemmas 3% x 3 = 9% Self-analysis or Book Review 5% Class Participation 7% Final Exam 10%

Schedule

Date	Readings Due	Topics	Assignments
Sept 10	<i>Chp. 1</i> Thinking Critically About Ethics	Thinking Critically About Ethics Therapist as a person and professional	
Sep 17		Key Elements of Risk Management	Ethical Dilemma Case Confirm full reading of syllabus
Sep 24		part 2	Ethical Dilemma Case Professional Interview
Oct 1	Section 2: Competence <i>Chp. 4</i> Competence	Issues in professional competence Psychological Mechanisms for Ethical Decision Making, part 1	Ethical Dilemma Case
Oct 8	APA Guidelines 2, 3	Ethics in the Real World: Field experience, no class discussion	
Oct 15	Section 3: Human Relations <i>Chp. 5</i> Informed Consent	diversity issues, part 1	Ethical Dilemma Case Personal Ethical Dilemm
Oct 22	Section 4: Privacy and Confidentiality <i>Chp.</i> 6 Privacy and Confidentiality	Confidentiality issues Privileged communication Psychological Mechanisms for Ethical Decision Making, part 2	Ethical Dilemma Case Advocacy Project
Oct 29	Section 5: Advertising & Other Public Statements <i>Chp. 11</i> APA Guidelines 4,5	Self-Awareness and Ethical Awareness Multicultural issues, part 2 Values and the helping relationship	Ethical Dilemma Case
Nov 5	Section 6: Record Keeping and Fees <i>Chp.</i> 7 Avoiding Harm and Exploitation	HIPAA compliance; State psychology licensure acts; <i>Psychologists in the courtroom</i> Working with suicidal clients	Ethical Dilemma Case
Nov 12	Section 7: Education and Training <i>Chp. 12</i> Ethics in Teaching, Training, and Supervision	Decision Making, part 2	Ethical Dilemma Case Draft 1 of Personal Statement

Date	Readings Due	Discussion Topics	Assignments Due
Nov 19	Section 8: Research and Publication	Issues in Research <i>Closing a practice and</i> <i>retirement</i>	Ethical Dilemma Case
Nov 26		Psychological Mechanisms for Ethical Decision Making, part 3 <i>Psychological assessment and</i> <i>testing</i>	Ethical Dilemma Case Self-Analysis or Book Review
Dec 3	Section 10: Therapy <i>Chp. 10</i> Ethics in Psychotherapy	Working with couples, families, and children; Maintaining appropriate emotional and sexual boundaries with clients	Ethical Dilemma Case Final Version of Personal Statement
Dec 10	APA Guidelines 6, 7	Multicultural considerations, pt. 3 Analysis and Internalization Presentations of Research Reports	Ethical Dilemma Case Research Report (file)
Thu Dec 20	Final Exam: 343 MCKB 11AM - 2PM		

Assignment Descriptions

Contributions to Class Discussions (7%)

Punctuality and active participation enable class learning. Plan to make 3-7 contributions to each class session, with 7% of the total grade reflecting the quality of those contributions. Unexcused absences deduct 2% and unexcused lateness deducts 0.5% from final class grade.

Client and Professional Advocacy Activity (2%)

Select an issue pertaining to client's rights or to politics/organizations. Learn the context and determine how to advocate for your position on the issue. This advocacy could involve writing someone in a decision-making position, posting explanations on social media, etc. Report in class your advocacy activities and what you learned.

Ethical Dilemma Interview and Presentation (10%)

We can learn much from others' experiences. You have the opportunity to interview at least one helping professional about an ethical dilemma faced in their work. For example, you might interview a counseling center psychologist or a professor in the counseling or clinical psychology department. Inform the professional you interview that you will not disclose his or her identity to the class. Please also ask them to maintain the confidentiality of others involved.

Discuss the professional's perception of the ethical dilemma and how they perceived their professional role as it related to the dilemma. Present the dilemma to the class without disclosing how the professional resolved it. Lead a discussion that uses as fully as possible different stages of ethical decision (such as Barnett and Johnson, 2008). After explaining how the professional dealt with the dilemma, expand the discussion to include similar situations and factors that would change the solution to the dilemma. You will be given up to 20 minutes.

Research Report and Presentation on a Special Topic in Ethics (10%)

Identify an ethical issue that you will encounter in your career (some example topics are listed at the end of this syllabus). Review recent research and the historical development of the ethical issue and/or theoretical scholarly writing on the issue. Take a position on the issue and make some recommendations in your class presentation. For example: What changes do you think should be made to the stand of our professional organization(s) on the issue? What recommendations would you make to your colleagues about how to handle this issue? The class presentation and discussion should take about 20 minutes, mostly time for questions and discussion. Submit to the instructor and class a written report summarizing your points.

Personal Ethical Dilemma Report (5%)

Consider a personal ethical dilemma you have recently faced (e.g., at work, school, volunteer service). Summarize your dilemma in one paragraph, taking care to write it without making a decision for the reader (this part of your paper will be anonymously shared with the class). Conclude your brief summary with a restatement of the decision at stake.

On separate pages, demonstrate your understanding of the Consequentialist, Deontological, and Virtue frameworks by answering the following three questions for each framework: (1) What aspects of your dilemma would this framework tell you to consider? (2) How does this framework tell you to act when faced with this dilemma? (3) Why did you act in a way that followed or rejected this framework?

Briefly state what have you learned from this analysis. (Did using these frameworks raise new issues or considerations? What do you think now about what you did? Would you do things differently in the future? Why or why not?)

Personal Ethics Affirmation (5% for initial draft, 5% for final version = 10% total)

Starting with the beginning of the semester, you will be asked to create a personal code of ethics. Your code may not be longer than 250 words. Do not write an essay. Rather, the document should be a set of simple, direct statements that describe your personal ethics. To evaluate how well you've written it, ask yourself "Could a stranger read my statement and predict the kind of choices I would make?"

Here are some questions that could guide your process:

- How would you describe the ethical professional you hope to be ten years from now?
- What universal ethical principles can guide you no matter what dilemma you face?
- What outcomes do you hope for in your life and what ethical principles will get you there? In the middle of the semester you will turn in an initial draft worth 5% of your final grade, and your final version turned in toward the end of the class will be worth an additional 5%. All versions will be evaluated based on the following criteria:
- Is it concisely stated?
- Is it logically consistent?
- Does it include self-awareness of personal inclinations/limitations and external pressures?
- Does it thoroughly represent the author's ethics?
- Could someone read it and predict the choices of the author?
- Does the code identify resources for ethical guidance?
- Does the code identify mechanisms for future learning about ethics?

Assigned Readings (14%, 1% per week)

You are required to complete all of the assigned readings before each class so that you will be fully prepared to discuss the most interesting and challenging concepts during class. By 10AM each Monday, you will email the instructor (1) a confirmation that you completed the readings (or the portion completed) and (2) one insight or question that came to your mind as you did the readings. We will discuss the questions and comments during class.

Weekly Case Analyses (18%, 1.25% per week)

Each week the instructor will provide a case study to students, who will (1) respond to the questions/analyses requested in that document, and also (2) find/generate a case study of their own on a similar topic that can be shared with the class for analysis. Written responses must be emailed to the instructor by 11AM every Monday before class. Case responses (to the case provided by the instructor) and generated case studies (provided by the students) will be discussed during class.

Identification of Ethical Dilemmas in Media and Psychology (3% each, 9% total)

Ethical conflicts are ubiquitous. Current events provide daily examples. Analysis of contemporary issues can heighten our awareness and sharpen our analytical skills with real world challenges. Class members will identify three sources to share in class on three different occasions.

Self-analysis or Book Review (5%)

Students have the option to either (1) conduct a systematic analysis of their own likely ethical blind spots and inclinations that could result in faulty reasoning under certain pressures, or (2) read a recently released research-based book on an issue relevant to ethics and write a review of the book that can be submitted for publication in a professional journal.

Final Exam – Applying the APA Ethics Code to case scenarios (10%)

Students will have completed case examples every week during this class. At the end of the semester, student will review and analyze several case studies that contain multiple ethical considerations – and provide written analyses of each case. Analyses will be graded based on students' (1) accurate recognition of the potential ethical dilemmas in the case and the corresponding principles/guidelines from the APA Ethics Code, (2) demonstration of critical thinking using multiple concepts covered in the class, and (3) report of what they personally could do to minimize the likelihood of similar ethical dilemmas occurring in their future career. The final exam will be administered at the time specified by the university.

Extra Credit is generally unavailable/inappropriate in PhD level coursework. However, in the instance of ethical behavior, self-awareness and self-management are so crucial that extra points up to 3% will be given in this class for confidential reports of engagement in systematic self-awareness/self-management activities such as personal psychotherapy (voluntary self-report, no documentation required, with no identifying information of clinic/therapist). Our program cannot ethically require personal improvement through psychotherapy, but it seems reasonable to expect that students will be open to personal psychotherapy and self-improvement, given that they intend to practice psychotherapy with others ("physician, heal thyself").

General Program Expectations

Students in our doctoral program are expected to plan ahead, complete all work on time, competently manage their personal issues without procrastination or excuses. Students are also expected to seek assistance as needed, including seeking feedback on how improvements can be made.

Example Topics for the Research Report

teaching of psychology	advertising professional services	
therapist (and student-therapist) competence	managed care	
testing/assessment	research integrity/responsible research	
"fringe" approaches and empirically	electronic communications and therapy	
unsupported treatments	dealing with repressed memories	
confidentiality, privileged communication	commitment and insanity	
dangerousness	psychopharmacology	
working with children and vulnerable adults	drug and alcohol users' right to choose	
special settings (e.g., military, rural communities, court)	euthanasia/suicide	
individual differences (gender, race, sexual	right to treatment/refuse treatment	
orientation, ethnicity, religion)	sport psychology	
conflicts of interest (e.g., dual roles, attraction)	counseling abuse victims	
institutional conflicts of interest	health counseling	
documentation and record keeping	family therapy or group therapy	
financial issues related to professional practice		

University Policies

Treating all Individuals with Respect:

All BYU students are expected to treat their peers, professors, personnel, clients, etc. with respect, especially when opinions by differ. Class discussions should demonstrate respect for all individuals involved. Respect and other principles for maintaining a healthy campus environment are found in BYU's Honor Code, see <u>https://policy.byu.edu/view/index.php?p=26</u>

Responding to and Reporting Sexual Harassment and Related Misconduct:

Title IX of the Education Amendments of 1972 prohibits sex discrimination against any participant in an educational program or activity that receives federal funds. The act is intended to eliminate sex discrimination in education. Title IX covers discrimination in programs, admissions, activities, and student-tostudent sexual harassment. BYU's policy against sexual harassment extends not only to employees of the university but to students as well. If you encounter unlawful sexual harassment or gender based discrimination, you have several options of how to report or voice your concerns. You could talk with your professor; contact BYU's Equal Opportunity Manager at 801-422-5895 or email [<u>sue_demartini@byu.edu</u>]; contact BYU's Honor Code Office at 801-422-2847. Refer to the following website regarding additional information about sexual misconduct: <u>https://policy.byu.edu/view/index.php?p=155</u>

Other options include calling or visiting with Tiffany Turley, who serves as the university's Title IX coordinator. Her office is in 1085 WSC. She can also be contacted by phone or email: 801-422-7256; <u>tiffany turley@byu.edu</u>

You may also call or visit with Lisa Leavitt, BYU's full-time advocate for victims of sexual assault. If you wish to speak with someone confidentially about an incident of sexual assault or abuse, contact Lisa Leavitt: <u>lisa_leavitt@byu.edu</u>; <u>advocate@byu.edu</u>; or call 801-422-9071. Lisa's office is located in 1500 WSC on the BYU campus.

Understanding Services for Students with Disabilities:

Brigham Young University and I are personally committed to providing a working and learning atmosphere which reasonably accommodates qualified persons with disabilities. If you have any disability which may impair your ability to complete this course successfully, please contact me at the beginning of the semester, as early as possible, to ensure adequate prevention and intervention efforts to provide a positive learning experience. You may also contact the University Accessibility Center (UAC; 801-422-2767). They have an Internet site describing their services and contact information [https://uac.byu.edu/]. Reasonable academic accommodations are reviewed for all students who have qualified documented disabilities. Services are coordinated with the student and instructor by the UAC Office. If you need assistance or if you feel you have been unlawfully discriminated against on the basis of disability, you may seek resolution through established grievance policy and procedures. You may contact the Equal Employment Office in the ASB. They can be reached by phone at 801-422-6878 or 801-422-5895. You can also visit their

Laptop Computer/Electronics Use

Electronics and internet access can enhance student learning if they are used for that purpose. Full and effective participation in discussions and experiential activities is essential for learning and success. Students are expected to use phones, computers, and all other electronic devices to enhance learning and to refrain from distracting themselves or others during class meetings.